

## **ACCESSIBILITY DECLARATION**

Automobiles Citroen is a public limited company with its registered office located at 7 street Henri Sainte Claire Deville 92500 Rueil Malmaison, registered in the Nanterre Trade and Companies Register under number 552 144 503.

Automobiles Citroen undertakes to make its websites, intranet, extranet and its mobile applications, etc. accessible in accordance with article 47 of law n ° 2005-102 of February 11, 2005.

The multiannual action plan and action plan for 2020 are being prepared and will be published later.

This accessibility statement applies to the site <https://medialibrary.groupe-psa.com/citroen>. It was established on May 05, 2020.

## **STATE OF CONFORMITY**

The <https://medialibrary.groupe-psa.com/citroen> site is in partial compliance with the general accessibility improvement standard, version 4, due to the non-conformities listed below.

### **TECHNOLOGIES USED FOR THE REALIZATION OF THE SITE**

- HTML5
- CSS
- JavaScript
- Symfony 2 framework
- PHP

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## **USER AGENTS, TOOLS AND ASSISTANCE TECHNOLOGIES USED TO VERIFY ACCESSIBILITY OF CONTENT**

Pending a further audit, content delivery checks were performed using the [www.webaccessibility.com](http://www.webaccessibility.com) tool.

## **NON ACCESSIBLE CONTENT**

Non-conformities

This section will be completed later, when an additional audit has been carried out.

Content not subject to the accessibility obligation

This section will be completed later, when an additional audit has been carried out. In particular, items supplied by third-party entities not controlled by Automobiles Citroen are subject to an exemption.

## **FEEDBACK AND CONTACT**

If you are unable to access content or a service, you can contact the site manager <https://medialibrary.groupe-psa.com/citroen> to be directed to an accessible alternative or to obtain the content under another form.

- Send a message: [mediatheque-ac@citroen.com](mailto:mediatheque-ac@citroen.com)
- Contact Automobiles Citroen SA:

<https://medialibrary.groupe-psa.com/citroen/doc/FR/cgu.pdf>

## **REMEDIES**

This procedure is to be used in the following case.

You have reported to the website manager a lack of accessibility which prevents you from accessing content or one of the portal services and you have not received a satisfactory response.

- Write a message to the Defender of Rights (<https://formulaire.defenseurdesdroits.fr/>)
- Contact the delegate of the Defender of Rights in your region (<https://www.defenseurdesdroits.fr/saisir/delegues>)
- Send a letter by post (free, don't put a stamp)

Defender of rights  
Free answer 71120  
75342 Paris CEDEX 07

